

W-01303A-08-0227  
SW-01303A-08-0227



0000091606

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 73737

Date: 12/8/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jim Last: O'Connor

Account Name: Jim O'Connor

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* W-01303A-08-0227 AND SW-01303A-08-227 \*\*\*\*\*

\*\*\* REFERRED BY CHAIRMAN GLEASON'S OFFICE \*\*\*

\*\*\* SUN CITY WEST WATER DISTRICT \*\*\*

Customer left a voice mail with the Chairman's office regarding the proposed rate increase. Customer is opposed. He says he feels the rates are already high enough. Between his water bill, his electric bill and his mortgage payment he barely has anything left. He wants the Chairman to vote 'no' in this matter.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I spoke with customer and advised I was calling at the request of the Chairman's office regarding the voice mail message he left. I also advised that his comments would be entered as an opinion in this case and filed with the Docket so that all parties would have a chance to review them.

Customer thanked me for calling and said he appreciated the information I provided.

\*End of Comments\*

Arizona Corporation Commission

Date Completed: 12/8/2008

Opinion No. 2008 - 73737

DOCKETED

DEC - 8 2008

DOCKETED BY

[Signature]

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

FORM 1-1-81